

FASTER. EASIER. AND WHAT YOUR EMPLOYEES WANT.



The benefits of Cigna's Online Claim Submission

Give your employees what they've been asking for with Cigna's Online Claim Submission. Your employees can submit their reimbursement requests electronically – without having to fax or mail any paperwork. It's faster. It's easier. And it's what your employees want.

Tell your employees about this cutting-edge enhancement using one of the emails provided with this PDF.

Standard FSA/dependent care FSA email

For clients with a health care FSA and dependent care FSA

Customizable email

Update the email to reflect your client's unique product variations and naming

Who it's for

Online Claim Submission is available for anyone who wants to get reimbursed for an eligible, out-of-pocket medical expense from their health care or dependent care flexible spending account (FSA).

How it works

1. Employees log in to **myCigna.com**, go to Forms Center, select Online Reimbursement Request and complete the Online Claim Submission form
2. They either scan or take a picture of their receipt with their phone and send it to their computer
3. They attach the image of the receipt and submit it with the claim
4. Or they can submit reimbursement requests on the go using the **myCigna Mobile App***

Why it's better

- › Employees can fill out their claim submission form right on **myCigna.com**, or on the **myCigna Mobile App**
- › Clear directions guide employees every step of the way
- › No more faxing issues, missing signatures or slow "snail mail"
- › Electronic claims are processed faster so employees get reimbursed faster
- › Employees can track the status of their claim online to make sure it was received

Let your employees know that the functionality they want is ready and waiting for them. It's just one example of how Cigna is improving the customer experience – one experience at a time.

Together, all the way.SM



*The downloading and use of the myCigna Mobile App is subject to the terms and conditions of the App and the online stores from which it is downloaded. Standard mobile phone carrier and data usage charges apply.

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