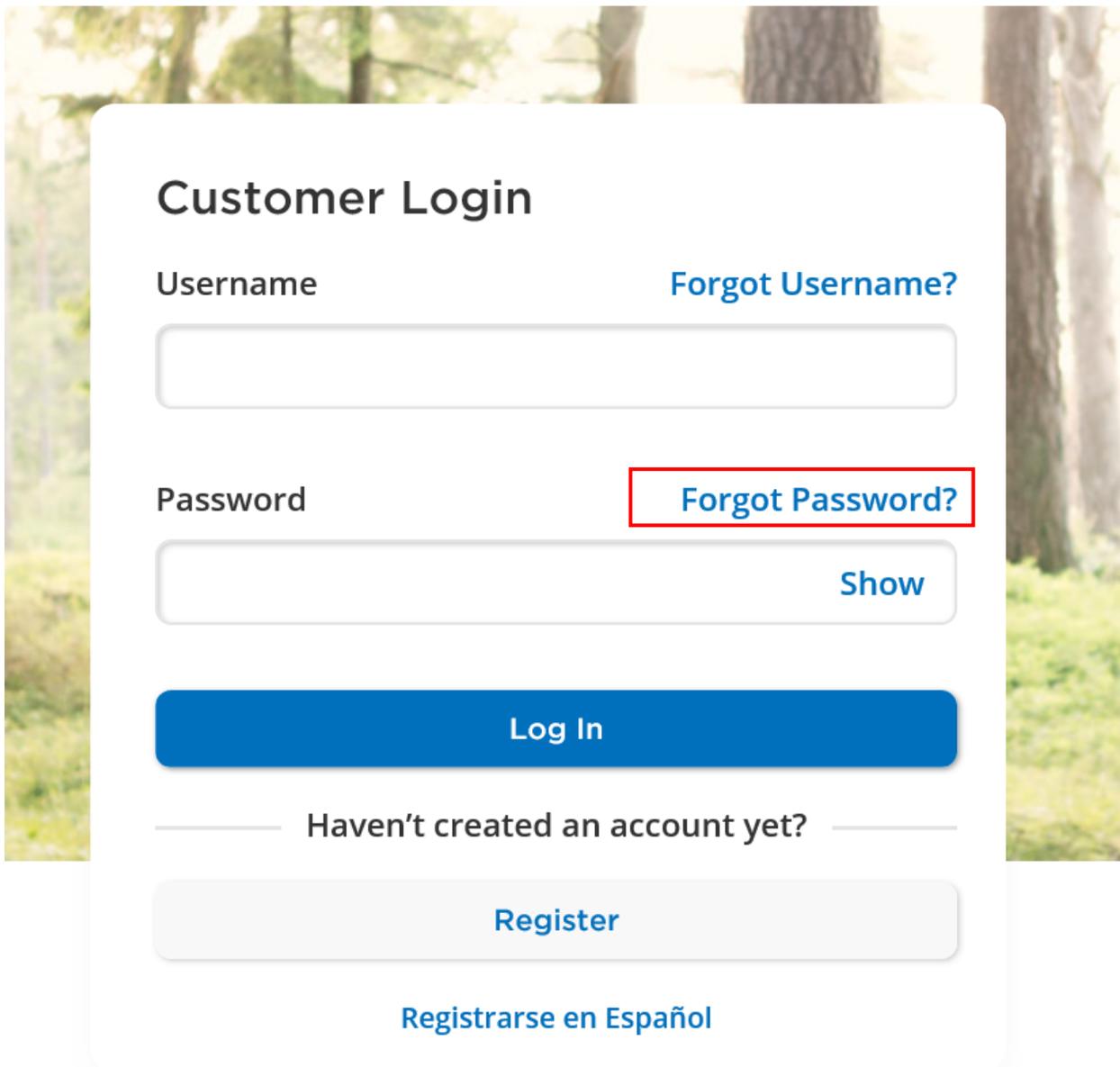


## [How to Reset your myCigna.com Password](#)

If you have forgotten your myCigna.com password, start by going to [www.mycigna.com](http://www.mycigna.com) (this link can also be found on the BorgWarner benefits website under “Quicklinks to Benefit Partners on the homepage”). Click on “Forgot Password”:



**Customer Login**

Username [Forgot Username?](#)

Password [Forgot Password?](#)

 Show

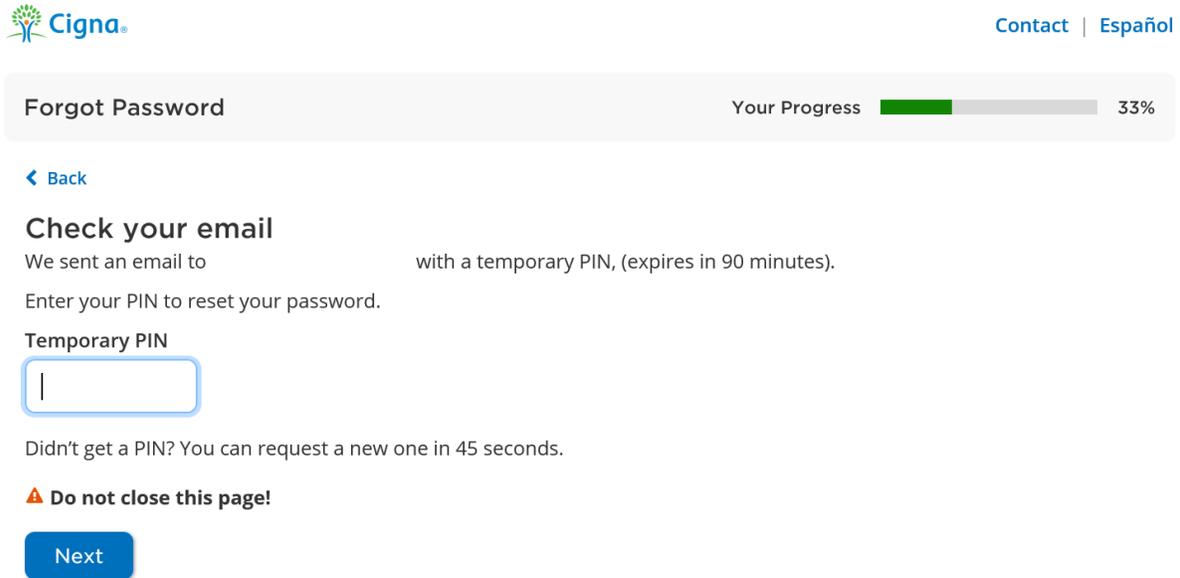
**Log In**

[Haven't created an account yet?](#)

**Register**

[Registrarse en Español](#)

Input you email and watch for an email from Cigna that will contain a temporary pin to input:



**Forgot Password** Your Progress  33%

[← Back](#)

### Check your email

We sent an email to \_\_\_\_\_ with a temporary PIN, (expires in 90 minutes).  
Enter your PIN to reset your password.

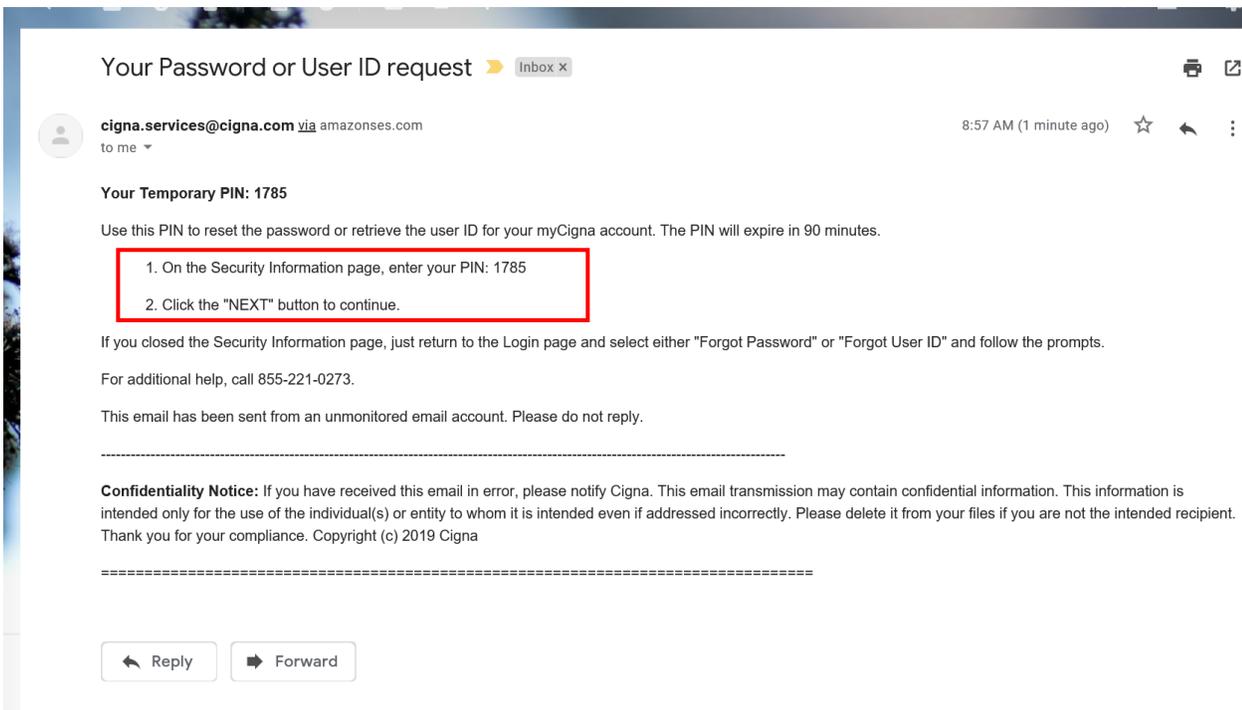
**Temporary PIN**

Didn't get a PIN? You can request a new one in 45 seconds.

**⚠ Do not close this page!**

[Next](#)

The email with the temporary pin will come from cigna.services.com:



Your Password or User ID request Inbox x

**cigna.services@cigna.com** via amazonses.com 8:57 AM (1 minute ago)

to me

**Your Temporary PIN: 1785**

Use this PIN to reset the password or retrieve the user ID for your myCigna account. The PIN will expire in 90 minutes.

1. On the Security Information page, enter your PIN: 1785
2. Click the "NEXT" button to continue.

If you closed the Security Information page, just return to the Login page and select either "Forgot Password" or "Forgot User ID" and follow the prompts.

For additional help, call 855-221-0273.

This email has been sent from an unmonitored email account. Please do not reply.

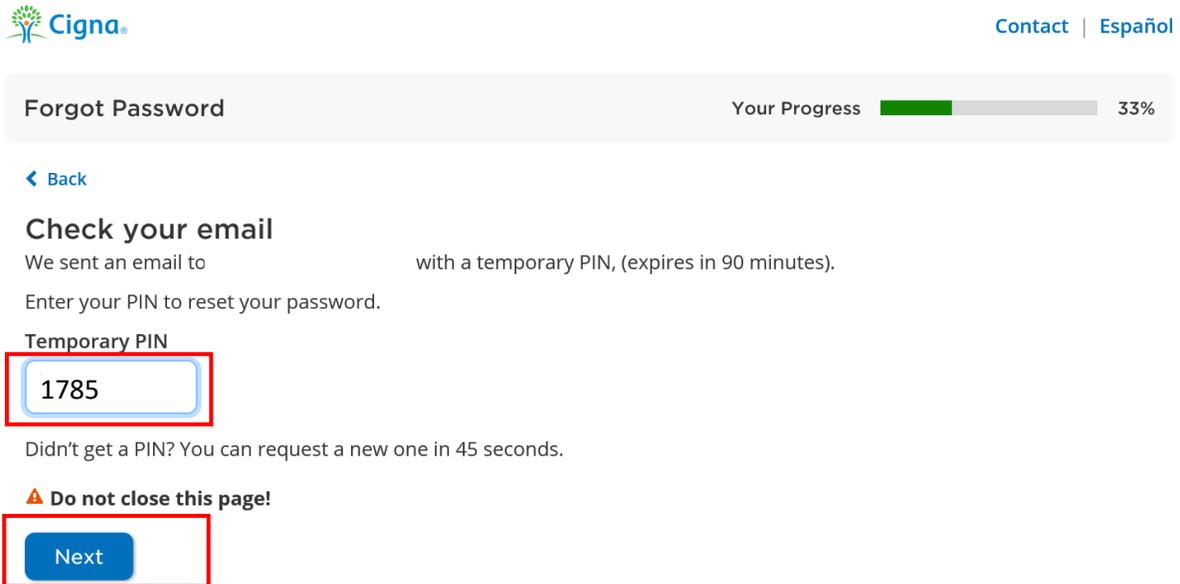
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**Confidentiality Notice:** If you have received this email in error, please notify Cigna. This email transmission may contain confidential information. This information is intended only for the use of the individual(s) or entity to whom it is intended even if addressed incorrectly. Please delete it from your files if you are not the intended recipient. Thank you for your compliance. Copyright (c) 2019 Cigna

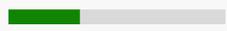
=====

[← Reply](#) [→ Forward](#)

Input the temporary pin from the email and click "Next". Note: you will only have 90 minutes to do this. If this is not completed in time, you will to complete the above steps again.



 [Contact](#) | [Español](#)

Forgot Password Your Progress  33%

[← Back](#)

### Check your email

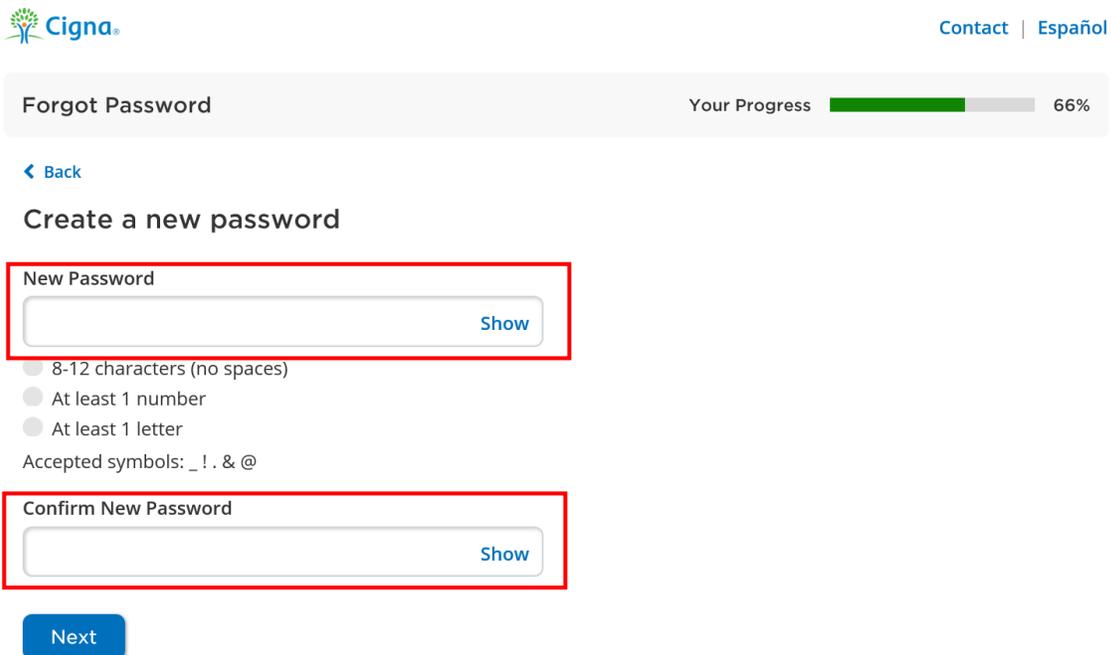
We sent an email to \_\_\_\_\_ with a temporary PIN, (expires in 90 minutes).  
Enter your PIN to reset your password.

Temporary PIN

Didn't get a PIN? You can request a new one in 45 seconds.

 **Do not close this page!**

Create a new password using the defined parameters below and enter it on both lines:



 [Contact](#) | [Español](#)

Forgot Password Your Progress  66%

[← Back](#)

### Create a new password

New Password  [Show](#)

- 8-12 characters (no spaces)
- At least 1 number
- At least 1 letter

Accepted symbols: \_ ! . & @

Confirm New Password  [Show](#)

If your password reset was successful, you will see the message “Your password has been reset” and you can now login to you Cigna account. Important note: if possible, do not enable two-factor security at this time.



[Contact](#) | [Español](#)

✔ Password Reset

Your Progress  100%

## Your password has been reset

Please log in with your new password. Be sure to keep your username and password in a safe place for future visits.

Username

Password

 [Show](#)

[Forgot Password?](#)

[Log In](#)

If you need further assistance, please contact the myCigna helpdesk at **800-853-2713**. The helpdesk is available 24 hours a day, 7 days a week, 365 days of the year.