

Quality health plans & benefits
Healthier living
Financial well-being
Intelligent solutions



More options to fit your life



Pharmacy coverage

www.aetnainternational.com

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**Wherever life takes you,
it's important to get the
medicine you and your
family need to be healthy.**

That's why we make sure you
can fill your prescriptions
quickly, safely and easily with
your Aetna International plan —
no matter where you are in
the world. Take a closer look at
your choices to see what's most
convenient for you.



When you are INSIDE the United States

Getting your prescriptions is simple. Just visit one of the pharmacies in our network, and the participating pharmacist will file your claim electronically for you. Your out-of-pocket costs should be limited, with no forms to complete.

You can also make your life easier with Aetna Rx Home Delivery. Save money and time by ordering up to a 90-day supply of medicine, usually at a lower cost, with free standard shipping and the ability to reorder every three months — no trips to the pharmacy needed!

While you are on assignment outside of the U.S., your family members staying inside the U.S. can still use these options.



To fill a prescription IN PERSON:

1. Find your nearest participating pharmacy by logging in to your secure member website at **www.aetnainternational.com** and selecting *Find Health Care* located at the top of the page. In the *Search for health care near you* section, go to the *Select a Country* drop-down menu and select *United States of America*. Go to the *Select a City* drop-down menu and select *Any*, then click *Search*. You can also contact our Member Service Center using the number on the back of your member ID card.
2. Present your prescription and ID card to the participating pharmacy.
3. Pay any required copay or coinsurance, which will depend on your coverage and which drugs have been prescribed by your doctor. (See “Understand your drug costs.”)

Order prescriptions BEFORE LEAVING THE U.S.

If you're leaving the U.S. on an international assignment, give yourself one less thing to worry about by ordering your medications in advance. You can receive up to a 12-month supply of covered medications at any participating U.S. pharmacy. To find out if your prescription medications qualify for this special benefit, contact our Member Service Center using the number on the back of your member ID card.



To fill a prescription BY MAIL ORDER: (shipped to U.S. addresses only)

1. After you've filled a 30-day supply of your maintenance drug at your local participating pharmacy, request a prescription for a 90-day supply from your doctor.
2. Visit **www.aetnarxhomedelivery.com** to access the order form.
3. Complete and mail the form to the address listed along with your prescription and payment. Or ask your doctor to fax us your prescription and order form to the fax number listed.

When you are OUTSIDE the United States

We are always here for you to help make sure you get the medications you need. When you fill a prescription at a licensed pharmacy outside the United States, you can download our claim form and submit it for reimbursement.

You can also order covered prescriptions online and have them shipped directly to you almost anywhere in the world — an especially useful service when it is difficult or unsafe for you to fill prescriptions locally. This gives you easy access to high-quality, lower-cost medications delivered efficiently to more than 160 countries with minimal customs issues.



To fill a prescription IN PERSON:

1. Visit the licensed pharmacy of your choice and pay for your prescription. Be sure to save your receipt AND the prescription drug pamphlet you receive with the medication. These should indicate your diagnosis (illness), date of service, drug name and dosage requirements.
2. Log in to your secure member website at www.aetnainternational.com and select *Policy Documents & Forms* in the navigation bar at the top of the page. Scroll down to the *Your Forms* section and click *See More*. Then find the prescription reimbursement claim form offered in your language and click *View Now* to download it.
3. Complete the form, indicating your preferred reimbursement option.
4. Follow the instructions to submit your claim form along with your receipt and copy of the prescription drug pamphlet. Remember that deductibles or copayments may apply, depending on your coverage.

*For certain pharmacy plans, you may need to pay different amounts for “preferred generic,” “preferred brand-name,” “non-preferred generic” or “non-preferred brand-name” drugs. Please check your plan documents for details specific to your coverage.

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Prescriptions filled at licensed pharmacies are subject to the terms and conditions described in your benefit plan documents. Aetna does not provide care or guarantee access to health services. Not all health services are covered. Health information programs provide general health information and are not a substitute for diagnosis or treatment by a health care professional. See plan documents for a complete description of benefits, exclusions, limitations and conditions of coverage. Information is believed to be accurate as of the production date; however, it is subject to change. For more information, refer to www.aetnainternational.com.

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Understand your drug costs*

You and your doctor can choose from hundreds of quality, cost-effective drugs. We have put together a list of covered drugs to help you and your doctor pick the right drug and keep your costs lower.

To check if a medication is on our Preferred Drug List:

1. Visit www.aetna.com/formulary.
2. Select *Yes* when asked if you are looking for information on plans covered through an employer.
3. Click the *Log in* button under the search for a medication section or, select your pharmacy plan type on the right hand side of the page (check your plan documents for your plan type).
4. Review your drug information.



To fill a prescription BY MAIL ORDER:

(shipped to addresses outside the U.S. only)

1. Go to www.expats.com/aetna to determine if your prescription can be delivered to where you are and to see what you will need to place your order.
2. Make sure you have on hand:
 - Your member ID number and group policy number (both found on your member ID card)
 - Scanned copies of your prescription that you can upload
 - Your credit card information to cover any applicable co-insurance or copays
3. Follow the instructions to place your order.

Questions? Visit www.expats.com/aetna or call toll-free **1-855-335-XPAT (9728)** or direct **540-283-7520**.

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